RESOURCES

FOOD PANTRIES

Central Illinois Foodbank
1937 East Cook Street
P.O. Box 8228
Springfield, IL 62703
Telephone: 217-522-4022
FAX: 217-522-6418

Eastern Illinois Foodbank
2405 North Shore
Urbana, IL 61802
Telephone: 217-328-3663
Food Assistance for income eligible households in the following counties: Champaign, Clark, Clay, Coles, Crawford, Cumberland, Douglas, Edgar, Ford, Iroquois, Jasper, Moultrie, Piatt, and Vermilion.

Greater Chicago Food Depository
4100 West Ann Lurie Place
Chicago, IL 60632
Telephone: 773-247-3663
Food Assistance for income eligible households in the following counties: Cook

Northern Illinois Foodbank
273 Dearborn Court
Geneva, IL 60134
Telephone: 630-443-6910
Food Assistance for income eligible households in the following counties: Boone, DeKalb, DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry, Ogle, Stephenson, Will and Winnebago.

Peoria Area Foodbank
711 West McBean
Peoria, IL 61605
Telephone: 309-671-3906
Food Assistance for income eligible households in the following counties: Mason, Peoria and Tazewell Counties.

River Bend Foodbank
4010 Kimmel Drive
Davenport, IA 52802
Telephone: 563-345-6490

St. Louis Area Foodbank
70 Corporate Woods Drive
Bridgeton, MO 63044-3806
Telephone: 314-292-6262
Food Assistance for income eligible households in the following counties: Calhoun, Clinton, Franklin, Jackson, Jersey, Madison, Monroe, Perry, Randolph, St. Clair, Washington, and Williamson.

Tri-State Foodbank
801 E. Michigan Avenue
Evansville, IN 47711
Telephone: 812-425-0775
Food Assistance for income eligible households in the following counties: Alexander, Edwards, Gallatin, Hamilton, Hardin, Johnson, Lawrence, Massac, Pope, Pulaski, Richland, Saline, Union, Wabash, Wayne, and White.
If you are struggling to pay your utility bills, consider the following:

- **ComEd’s Smart Meters** program. Smart meters are digital electric meters that collect energy-usage information and securely send it to ComEd. In addition to eliminating estimated bills, smart meters give customers access to more information about their electricity usage.

- The **Low Income Home Energy Assistance Program (LIHEAP)** helps eligible low income households pay for winter energy service.

- **MeterSave** is a program offered by the City of Chicago’s Department of Water Management (DWM) to non-metered Chicago homeowners to voluntarily install meters to help them save water and lower their water bill.

- **Warm Neighbors, Cool Friends** – a collaborative program between Ameren Illinois and the Energy Assistance Foundation that provides moderate income customers and senior citizens with low-cost home weatherization options.

- The **Citizens Utility Board (CUB)** is a non-profit organization focused entirely on cutting your utility bills. CUB provides guidance to help slash phone, electric and gas bills and assists customers who have complaints against their utility company.

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**UTILITY ASSISTANCE**

**RENTAL ASSISTANCE**

- If you’re looking for an affordable home to rent, [ILHousingSearch.org](http://ILHousingSearch.org) is a fast, easy-to-use search tool that lets you look for rental housing using a wide variety of criteria and special mapping features. You’ll find color photos and detailed information about each unit. The service also provides links to housing resources and helpful tools such as an affordability calculator, rental checklist and information about renter rights and responsibilities.

- **Illinois Department of Commerce and Economic Opportunity**
  **Help for Illinois Families: Relief for Households Across the State**
  The Pritzker Administration, in partnership with the Illinois Department of Commerce and Economic Opportunity (DCEO), has launched a new initiative to help Illinois families access and afford home energy assistance and other essential services during COVID-19. Building on the State’s Low-Income Home Energy Assistance Program (LIHEAP) and the Community Services Block Grant (CSBG) program, the State’s Fiscal Year 2021 (FY 21) budget authorizes an expansion of the LIHEAP and CSBG programs for eligible Illinoisans seeking emergency assistance to cover costs of utility bills, rent, temporary shelter, food, and other household necessities.

- **Illinois Department of Human Services**
  The DHS Customers section can help you find programs, services and information. IDHS can help you meet basic needs, cope with illness, emergencies, or other challenges.

- **Other State Agencies**
  - **Illinois Aging Department** 160 N LaSalle Dr, Chicago, IL 60601 (312) 814-2630
  - **Illinois Department of Children & Family Services Department** 100 W Randolph St, Chicago, IL 60601 (312) 814-6800
  - **Illinois Department of Human Rights (Charges and Complaints)** 100 W Randolph St, Chicago, IL 60601 (312) 814-6200
  - **Illinois Department of Human Services (Office of Rehabilitation Services)** 743 N Pulaski Rd, Chicago, IL 60624 (773) 638-3070
EMERGENCY HOUSING

• American Red Cross 2200 W Harrison St, Chicago, IL 60612 (312) 729-6100
• Salvation Army 5040 N Pulaski Rd, Chicago, IL 60630 (773) 725-1100 (Chicago) and (847) 294-2000 (outside of Chicago)
• Illinois Continuum of Care Agencies https://www.hud.gov/states/illinois/homeless/contincareorgs

KNOWING YOUR RIGHTS

If you are facing foreclosure or eviction, it is important to know your rights!

The following non-profit organizations offer free legal advice to low-income persons and all seniors:

• The Illinois Attorney General’s website has a summary of homeowners’ rights and lender obligations, as well as a referral list of non-profit legal clinics, legal programs in law schools, and private law firms throughout the state that provide pro bono (free) legal services for those who cannot afford an attorney.

• Land of Lincoln Legal Assistance Foundation

• Catholic Charities Legal Assistance

• Legal Assistance Foundation of Metropolitan Chicago

• Prairie State Legal Services — Call 888-966-7757, Monday through Friday from 9 a.m. to 12 p.m. and 1 p.m. to 4 p.m. to find out if you are eligible.

• Illinois Legal Aid — The organization has a series of videos explaining the foreclosure process and how to work with an attorney. To see the videos, click here.

• If you are a renter and your apartment building is in foreclosure, or has been foreclosed, the Lawyers’ Committee for Better Housing provides free legal services, including a toll free helpline at 855-207-8347, representation within Cook County and other resources to help you understand what options may be available to you.

• Chicago Volunteer Legal Services proudly supports and promote the voluntary pro bono legal representation of the Chicago area’s poor and working poor. Their newest service helps homeowners enroll in forbearances. If you need pro bono legal services, please call 312-332-1624 to see if you qualify for their services.

REMEMBER

YOU SHOULD NEVER HAVE TO PAY FOR FORECLOSURE ASSISTANCE!
The U.S. Department of Veterans Affairs provides service members, veterans and eligible surviving spouses with housing assistance that can help you retain, repair or adapt your home.

The Interest Rate Reduction Refinance Loan, also called the Streamline Refinance Loan, can help you obtain a lower interest rate by refinancing your existing VA loan.

Additional support is available to help veterans modify their existing home to account for a disability, apply for property tax reductions and access mortgage delinquency assistance for both VA and non-VA loans.

Find a counselor near you today and begin to get the help you need.

ALL HOUSING COUNSELING SERVICES ARE FREE
COMMUNITY PARTNERS READY TO ASSIST IN THE APPLICATION PROCESS

Questions? (312) 883-2720 -or- (888) 252-1119